

Terms & Conditions

1. Menus & Hours

- **Lunch Chef's Selection:** 12:00 – 15:00 (*Last seating at 13:00*)
- **Dinner Chef's Selection:** 18:00 – 22:00 (*Last seating at 20:00*)
- **Dining Duration:** Please allow at least **1.5 hours for lunch** and **2 hours for dinner** for the optimal dining experience. Menus may be shortened for guests who choose to leave early.
- **Menu Requirement:** Only set menus are available; **one set menu per person** is required.
- **Pricing:** All prices are in HKD and are subject to a **10% service charge**.

2. Reservation Deposit & Payment Methods

- **Deposit Requirement:** A **50% deposit** of the total menu price is required to confirm your reservation. This deposit will be deducted from your final bill on the day of your visit.
- **Accepted Payment Methods:** Cash, Visa, Mastercard, UnionPay, American Express, WeChat Pay, and Alipay.

3. Cancellations & Amendments

- **Notice Required:** Changes or cancellations made **at least 72 hours prior** to the dining date are eligible for a full deposit refund.
- **Late Cancellations & No-Shows:** Cancellations made within 72 hours of the reservation, as well as no-shows, will result in the **forfeiture of the full deposit amount**.
- **Party Size Adjustments:** If fewer guests attend than originally reserved without prior notice, the deposit for the missing guests will be charged.

4. Punctuality Policy

Your dining experience begins promptly at your scheduled booking time.

- **Late by 30+ minutes:** Certain courses may be skipped, and no replacements will be provided.
- **Late by 60+ minutes:** The reservation will unfortunately be canceled, service will not be provided, and the **full deposit will be forfeited**.

5. Dietary Restrictions & Preferences

- **Advance Notice:** Please inform us of any food allergies, dietary restrictions, or preferences at the time of booking. We may not be able to accommodate last-minute requests without prior notice.
- **Gluten-Free:** Available for Teppanyaki, but **not** for Tempura.
- **Vegetarian:** Options are available depending on specific restrictions. Please discuss your

needs with our staff so the Chef can prepare suitable alternatives.

- **Takeout:** To maintain food safety and hygiene standards, takeout services are **not** available.

6. Corkage & Cake Cutting Fees

All fees are subject to a 10% service charge.

Item	Bottle Size / Type	First Bottle	Subsequent Bottles
Standard Wine & Sake	720ml / 750ml	HKD \$750	HKD \$1,000
Large Format & Spirits	> 750ml / Distilled Alcohol	HKD \$1,800	HKD \$2,600

- **Cake Cutting Surcharge:** HKD \$200 per cake brought in for consumption.

7. Children Policy

- **Counter Seating:** Guests aged **11 and above** are welcome.
- **Private Dining Rooms:** Available for families with younger children. Please contact us directly for details and reservations.

8. Restaurant Etiquette & Policies

- **Dress Code: Smart Casual.** Gentlemen are kindly asked to refrain from wearing sleeveless shirts, shorts, open-toed shoes, or sandals. Bathrobes and flip-flops are strictly prohibited for all guests.
- **Fragrance:** We kindly ask guests to avoid wearing heavy perfume or cologne, as strong scents can detract from the culinary appreciation.
- **Smoking:** Smoking (including e-cigarettes and vapes) is strictly prohibited throughout the entire restaurant premises.
- **Deliveries:** Advance deliveries of wine, flowers, or cakes must arrive during operational hours: **12:00 PM – 3:00 PM** or **after 5:00 PM**. Please inform us prior to delivery.

Note: Teppanyaki Tempura Shun reserves the right to modify or cancel reservations. Under exceptional circumstances, if we need to amend or cancel your booking, we will notify you promptly and make every effort to reschedule your reservation or issue a full refund.